



2016

Dear Doctor

Suremed Health focuses on providing members with a full range of medical aid solutions to ensure that they receive the most appropriate and cost effective medical care for their particular circumstance.

In light of this Suremed Health partnered with **LifeSense Diabetes Management Partners** to assist all members living with diabetes to receive full diabetes care, follow up and ongoing education and counselling.

Suremed Health requires all diabetes beneficiaries to register on the LifeSense Diabetes Management Program in order to continue to receive all the diabetes related benefits that Suremed Health offers registered members [To see these services, please visit the LifeSense website: www.lsdiabetes.co.za and click on Suremed Health]. Please note that the diabetes management program is **not a capitation program**, and all patient related claims will continue to be processed as per normal, and all patients will remain under the care of their current treating doctor.

Please note that as per scheme rules the correct ICD-10 and tariff codes must be supplied for all PMB related claims.

The LifeSense Diabetes Management Program entails the following:

1. Registration with LifeSense Diabetes Management Partners
 - a. Current Suremed Health members that are on the LifeSense Diabetes Management Program receive monthly follow up calls and education. If necessary this frequency is increased accordingly.
 - b. Should any Suremed Health patient of yours subsequently be diagnosed with diabetes, please visit the Suremed Health Website <http://www.suremedhealth.co.za> or www.lsdiabetes.co.za to access the LifeSense Diabetes Management Partners application form in order for your patient to get registered on the program.
 - c. Note: All registered Suremed members will remain with their current treating doctor throughout the process.
2. Once your patient is registered on the Program, LifeSense will be responsible for the following:
 - a. Authorisation of your patient's diabetes and co-morbidities medication and script. [Co-morbidities – High Blood Pressure / High Cholesterol]. NOTE: An up-to-date script with correct ICD-10 coding is required.
 - b. LifeSense has an appointed Medical Officer (MO) who will review all scripts, and will generate a script on your behalf following a consultation with you, the treating doctor. Where necessary the LifeSense MO will liaise directly with you as the treating doctor, regarding your patient's health status and drug regimen.

- c. Dispensing of your patient's medication may be done via Medipost to an address designated by your patient upon registration with LifeSense. Should the patient opt-out of a courier pharmacy service, the medication will be dispensed by their current pharmacy,
 - d. As part of the registration process with LifeSense your patient will receive a NEW FREE-OF-CHARGE Blood Glucose Monitor (Bionime GM550 Blood Glucose Monitoring System). Strips will be supplied as necessary and will be covered by the members chronic medicine benefit.
 - e. Monthly contact with your patients regarding their diabetes and co-morbid conditions, counselling and education, follow up on blood glucose readings as is necessary and liaison with you, as the treating doctor, about your patient's health status.
3. As registered members on the Diabetes Management Program, your patients will be obliged to abide by the guidelines, procedures and policies outlined by LifeSense Diabetes Management Partners in order to assist your patients with the day to day management of their diabetes and co-morbid conditions.
 4. LifeSense Diabetes Management Partners aim to support your patients to achieve the best possible outcomes and improve the self-management of your patient's diabetes and co-morbid conditions.

For further information on the program please contact LifeSense Diabetes Management Partners:

TEL: 0861 000 122 or e-mail: diabetes@lifesense.co.za

For further information on the program visit the LifeSense Diabetes Management Partners website:

www.lsd diabetes.co.za