

## 2018 Benefits & Contributions

This option is designed for members who wish to fund their own day to day expenses whilst having cover for hospitalisation, major medical expenses such as oncology, with the additional cover of chronic medication as per the Chronic Disease List.

### IN HOSPITAL BENEFITS INCLUDING ALL MAJOR MEDICAL BENEFITS

CATEGORY	LIMIT	Benefit Parameters
Hospitalisation	Unlimited at Private Hospitals paid at 100% of Scheme rates.	<b>Pre-authorisation</b> required prior to admission failing which, a levy of R1 000 per admission shall apply. Including accommodation, medication, materials and operating theaters.
Emergency Services	Unlimited	Emergency medical transport only. <b>Pre-authorisation</b> required by phoning ER24 on 084 124.
Hospitalisation Alternatives	R14 000 PMF	<b>Pre-authorisation</b> required prior to treatment. Private nursing and Step-down facilities.
GP's and Specialists	Unlimited at 100% of Scheme rates.	Consultations and Procedures.
Maternity	Unlimited at 100% of Scheme rates.	<b>Pre-authorisation</b> required prior to admission. Confinements including accommodation, medication, materials, anaesthetist, gynaecologist and pediatrician.
Mental Health	Unlimited at DSP for Prescribed Minimum Benefits.	<b>Pre-authorisation</b> required prior to treatment. Including accommodation, medication, materials, and operating theatres.
Organ Transplant	Prescribed Minimum Benefits. Unlimited at a DSP	All services In-and-Out of hospital.
Prosthesis (Internal & external)	100% of Scheme rates at Preferred Provider - limited to R30 000 PB	<b>Pre-authorisation</b> required prior to admission. Sub-limits apply.
Pathology	Unlimited at 100% of Scheme rates.	Blood tests, x-rays, etc.
General Radiology	Unlimited at 100% of Scheme rates.	
Compassionate Care Benefit	R20 000 per family for clinically appropriate medical care. Unless a Prescribed Minimum Benefit (PMB).	<b>Pre-authorisation</b> required prior to treatment. Patient must provide letter from Doctor confirming palliative care requirements.
Physiotherapy	Limited to R5 000 PB unless PMB's apply.	Subject to Scheme protocols.

### MAJOR MEDICAL BENEFITS

CATEGORY	LIMIT	Benefit Parameters
Chronic Medication	Unlimited Chronic Disease List (CDL).	Subject to clinical protocols and treatment guidelines.
Dialysis	Unlimited at Preferred Provider hospitals for PMB's.	<b>Pre-authorisation</b> / Case and treatment management required. All services In-and-Out of hospital, including medication and chemicals associated with the cost of Renal Dialysis.
HIV/AIDS	Unlimited	Subject to Lifesense protocols.
Oncology	Limited to R150 000 per family per year according to Scheme protocols at Preferred Provider. PMB's unlimited at a DSP.	<b>Pre-authorisation</b> and enrolment on the Disease Management programme required. All services In-and-Out of hospital including medication and chemicals during the active treatment period.
Specialised Radiology In-hospital	3 scans PMF Unlimited at Preferred Provider hospitals for PMB's on referral by a specialist.	<b>Pre-authorisation</b> required, In-and-Out of hospital MRI, CT Scans, etc.
Preventative Care Benefit	Limited to R1 325 PB.	Benefit includes one Mammogram, Papsmear, PSA and HIV testing and the following screening tests: blood glucose, blood pressure, cholesterol and body mass index.

**PB = Per Beneficiary PMF = Per Member Family**

This information is a guide only and does not replace the rules of the Scheme. In the event of any discrepancy between the summary and the rules, the rules will prevail. All benefits are covered at the Suremed Scheme Tariff based on the National Health Reference Price List (NHRPL) unless otherwise stated. All benefits are annualised unless specified and pro-rated according to joining date. Subject to final Board approval and registration by the CMS.

# SHUTTLE

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### CHRONIC DISEASE LIST

The following chronic conditions listed on the Chronic Disease List (CDL) are covered on the Shuttle option:

Addison's Disease	Crohn's Disease	Hypertension
Asthma	Diabetes Insipidus	Hypothyroidism
Bipolar Mood Disorder	Diabetes Mellitus Type I	Multiple Sclerosis
Bronchiectasis	Diabetes Mellitus Type II	Parkinson's Disease
Cardiac Failure	Dysrhythmias	Rheumatoid Arthritis
Cardiomyopathy	Epilepsy	Schizophrenia
Chronic Obstructive Pulmonary Disease	Glaucoma	Systemic Lupus Erythematosus
Chronic Renal Failure	Haemophilia	Ulcerative Colitis
Coronary Artery Disease	Hyperlipidaemia	HIV/AIDS

### Contact Numbers:

#### CUSTOMER CARE

Telephone	041 395 4545
	086 008 0888
Fax	086 743 0677
E-mail	suremed@providence.co.za
	suremedclaims@providence.co.za
Website	www.suremedhealth.co.za
Physical Address	7 Lutman Street, Richmond Hill, Port Elizabeth
Postal Address	P.O. Box 1672, Port Elizabeth, 6000

#### PHARMACY BENEFIT MANAGEMENT (PBM) (CHRONIC MEDICATION AUTHORISATION)

Telephone	041 395 4482
Fax	086 680 8855
E-mail	pbm@providence.co.za

#### CLINICAL RISK MANAGEMENT (CRM) (PRE-AUTHORISATION)

Telephone	041 395 4545
	086 008 0888
Fax	086 686 5503
E-mail	crm@providence.co.za

#### DISEASE MANAGEMENT/HIV AND AIDS AND WELL BEING TEAM

Telephone	086 010 3228
Fax	086 599 4511
E-mail	wellbeing@providence.co.za

#### EMERGENCY TRANSPORT

ER24	084 124
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[www.suremedhealth.co.za](http://www.suremedhealth.co.za)

Registration number 1464

ADMINISTERED BY



MMI HOLDINGS

At Suremed Health our focus is on providing our members with clinical and financial solutions to ensure that you receive the most efficient and cost effective medical care possible. To make the task of clearly understanding the procedures and benefits as easy as possible we have selected a number of very important pieces of information which you should read through and keep on hand for easy reference.

If there is any aspect you do not understand please refer to your broker or to the Scheme's administrators. We would like to ensure that your association with the Scheme is a long, healthy and pleasant experience.

#### Complaints and Disputes

Members should inform the Scheme at [suremed@providence.co.za](mailto:suremed@providence.co.za) or the scheme's administrator, [info@providence.co.za](mailto:info@providence.co.za) in writing of any complaints or disputes. Members may also report any dispute with the Scheme to the Council for Medical Schemes at: share call 0861 12326, email [complaints@medicalschemes.com](mailto:complaints@medicalschemes.com), [www.medicalschemes.com](http://www.medicalschemes.com) or at their postal address: Block, Eco Glades 2 Office Park, 420 Witch-Hazel Street, Centurion, 0157.

### CONTRIBUTIONS 2018

	Principal Member	Adult Dependant	Child Dependant
Risk	RI 425	RI 050	R580