

### IN HOSPITAL BENEFITS INCLUDING ALL MAJOR MEDICAL BENEFITS:

CATEGORY	DESCRIPTIONS
<b>Emergency Stabilisation and Transportation</b>	Stabilisation and road or air transportation by ER24 to an appropriate hospital casualty for Medical Emergencies.
<b>Hospitalisation</b>	Unlimited, and covered at 100% of the scheme rates at any Netcare hospital. This includes all services such as the hospital stay, nursing services, surgical procedures and related accounts, such as anaesthetics and assistance during surgical procedures. <b>Pre-authorisation</b> is needed before admission for all non-emergency cases. Co-payments apply to certain procedures performed in hospital.
<b>Planned procedures in a Day Clinic</b>	Planned procedures are covered at 100% of the scheme rates and <b>pre-authorisation</b> is needed before the admission. You will pay an upfront payment of R2 000 for a list of planned procedures not done in a day clinic.
<b>Hospitalisation alternatives (Step-down facilities and hospice)</b>	R12 255 per dependant or per family per annum. Excludes frail care facilities.
<b>Specialised Radiology</b>	Specialised Radiology Combined in- and out-of-hospital radiology sub-limit of R 10 630 per beneficiary or R22 360 per family per annum. PET Scans are not covered. <b>Pre-authorisation</b> is required for certain radiology tests by the attending doctor.
<b>Maxillofacial Surgery</b>	Covered at 100% of the Agreed Rate and limited to Prescribed Minimum Benefit conditions only and subject to <b>pre-authorisation</b> . Surgery must be performed at a DSP hospital. Limited to R19 000 per family per annum.
<b>Dental Surgery</b>	Limited to removal of impacted third molars, and procedures related to sudden and unanticipated injury to teeth and mouth that requires urgent dental treatment after an accident or trauma for children under the age of 7 years. Subject to <b>pre-authorisation</b> through MomentumTYB. Co-payments apply to certain procedures performed in-hospital.
<b>Private Ward Cover</b>	We will cover the cost of a private ward in a Netcare 911 hospital at 100% of the Agreed Rate if required for medical reasons.

### MAJOR MEDICAL BENEFITS

CATEGORY	DESCRIPTIONS
<b>GP Visits</b>	Unlimited doctor (GP) visits in the Primary Care Network, covered at 100% of the scheme rate.
<b>Out-of-Network and after-hours GP visits</b>	One visit per dependant, or two visits per family per annum at any registered emergency medical facility. Paid at cost, including the consultation and any related accounts such as X-rays, blood tests and medicine, up to a total limit of R1 230 per event.
<b>Emergency Casualty Visits</b>	Visits to any hospital casualty are unlimited in the event of a medical emergency.
<b>Specialist Benefit</b>	Specialist visits for Prescribed Minimum Benefit (PMB) conditions are unlimited when clinically indicated and covered at 100% of the Agreed Rate. Visits for non-PMB conditions are covered at 100% of the Agreed Rate and limited to R4 000 per dependant or R8 000 per family per annum, unless additional benefits are <b>pre-authorised</b> by MomentumTYB.
<b>Nurse Visits</b>	Unlimited visits to a nurse in a Primary Care Network pharmacy clinic for the Treatment of minor illnesses such as coughs and colds. No pre-authorisation is needed to visit a clinic nurse.
<b>Flu Vaccination</b>	One flu vaccination per dependant per annum at a Momentum healthcare provider or pharmacy.

**PB = Per Beneficiary PMF = Per Member Family PMB = Prescribed Minimum Benefits**

# SHUTTLE

## 2024 Benefits & Contributions

### DAY-TO-DAY BENEFITS

CATEGORY	DESCRIPTIONS
<b>Virtual Consults</b>	Administered through Hello Doctor. You have access to this benefit in your waiting period but no X-rays, blood tests or medicine will be covered. No Authorisation required.
<b>Acute Medicine</b>	R480 per dependant. Up to a maximum of R160 per event, with a maximum of three (3) events per year.
<b>Chronic Medicine Benefit</b>	Unlimited and covered at 100% of the Agreed Rate for prescribed medicine on the Chronic Medicine Formulary once registered on the Chronic Medicine Benefit.
<b>HIV Programme</b>	Unlimited cover, once registered on the HIV Disease Management Programme. Includes a basket of benefits such as Antiretroviral (ARV) medicine, blood tests, voluntary counselling and testing and treatment of opportunistic infections.
<b>Basic Dentistry</b>	One consultation with a Primary Care Dental Network dentist for a full mouth examination. No pre-authorisation is needed for a consultation. One preventative treatment which includes cleaning, scaling and polishing. Additional consultations, when needed for restorations, extractions and fillings are covered at 100% of the scheme rate, subject to <b>Pre-authorisation</b> .
<b>Dentures</b>	Cover for one set of plastic or acrylic dentures (beneficiaries over the age of 21 years) at a dentist in the Primary Care Dental Network. <b>Pre-authorisation</b> is needed before the visit. Upfront co-payment of 20% of the total account must be paid to the dentist and the laboratory.
<b>Emergency Dentistry</b>	Emergency pain and sepsis treatment and extractions only. <b>Pre-authorisation</b> is required. Limited to one event per dependant per year.
<b>Specialised Dentistry</b>	Cover for removal of impacted third molars, paid at 100% of the scheme rate and limited to one event per dependant per year. <b>Pre-authorisation</b> is needed before the visit.
<b>Eye Tests</b>	One eye test per beneficiary per annum at a Primary Care Network optometrist. No pre-authorisation is needed before the visit.
<b>Glasses and Lenses</b>	One pair of glasses (one standard frame and one pair of single or bi-focal lenses) every 24-months. Single vision and bi-focal lenses are covered at 100% of the scheme rate. Multifocal lenses covered up to a limit of R2 500 per dependant every 24 months, inclusive of optometric examination, frame and pair of lenses. Frames can be obtained outside of the Primary Care Network and selection to the value of R800. Any amount above this will be paid out of pocket.
<b>Allied Healthcare Professionals</b>	Covered at 100% of the Agreed Rate for Prescribed Minimum Benefit Conditions only. No cover for non-PMBs.
<b>X-Rays and Ultrasound Scans</b>	Black and white X-rays and soft tissue ultrasounds according to a list of approved codes are covered at 100% of the scheme rate.
<b>Blood Tests</b>	Blood tests are unlimited and covered at 100% of the scheme rate at a DSP pathology lab when requested by a GP a Specialist, where the Specialist consultation has been <b>pre-authorised</b> . According to a list of approved pathology codes.
<b>Maternity Benefit</b>	Benefits are available upon registration into the Maternity Programme via the Suremed Shuttle App. <b>Includes cover for:</b> <ul style="list-style-type: none"> <li>- Up to eight visits to a gynaecologist, GP or midwife</li> <li>- Antenatal vitamins up to R115 per month for nine months</li> <li>- Two 2D ultrasound scans per pregnancy</li> <li>- Basket of blood tests</li> <li>- Delivery in a Netcare hospital</li> <li>- One six-week post-natal consultation</li> </ul>

At Suremed Health our focus is on providing our members with clinical and financial solutions to ensure that you receive the most efficient and cost effective medical care possible. To make the task of clearly understanding the procedures and benefits as easy as possible we have selected a number of very important pieces of information which you should read through and keep on hand for easy reference.

If there is any aspect you do not understand please refer to your broker or to the Scheme's administrators. We would like to ensure that your association with the Scheme is a long, healthy and pleasant experience.

#### Complaints and Disputes

Members should inform the Scheme at [info@suremedhealth.co.za](mailto:info@suremedhealth.co.za) or the scheme's administrator, [escalations@suremedhealth.co.za](mailto:escalations@suremedhealth.co.za) in writing of any complaints or disputes. Members may also report any dispute with the Scheme to the Council for Medical Schemes at: share call 0861 123 267, email [complaints@medicalschemes.com](mailto:complaints@medicalschemes.com), [www.medicalschemes.com](http://www.medicalschemes.com) or at their postal address: Block, Eco Glades 2 Office Park, 420 Witch-Hazel Street, Centurion, 0157.

### CONTRIBUTIONS 2024

Monthly Income	Principal Member	Adult Dependant	Child Dependant
<b>R0 - R9 000</b>	<b>R1 150</b>	<b>R1 150</b>	<b>R6 13</b>
<b>R9 001 - R13 000</b>	<b>R1 509</b>	<b>R1 509</b>	<b>R785</b>
<b>R13 001 - R17 000</b>	<b>R2 172</b>	<b>R2 172</b>	<b>R1 116</b>
<b>R17 001 - R30 000</b>	<b>R2 314</b>	<b>R2 314</b>	<b>R1 172</b>
<b>R30 000+</b>	<b>R2 465</b>	<b>R2 465</b>	<b>R1 263</b>

momentum | TYB

ISO 9001

Certified

Administered by: **momentum** | **TYB**

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