

### IN HOSPITAL BENEFITS INCLUDING ALL MAJOR MEDICAL BENEFITS:

CATEGORY	LIMIT	Benefit Parameters
Emergency Services	Unlimited	Emergency transport only. Pre-authorisation required by phoning ER24 on 084 124.
Hospitalisation	Unlimited, and covered at 100% of the scheme rates at any Netcare hospital	<b>Pre-authorisation</b> required prior to admission, failing which a levy of R500 per admission shall apply. Including accommodation, medication, materials and operating theatres. TTO's is 7 days of medication.
Planned procedures in a Day Clinic	Planned procedures are covered at 100% of the scheme rates	<b>Pre-authorisation</b> is needed before the admission. You will pay an upfront payment of R2 000 for a list of planned procedures not done in a day clinic.
Hospitalisation alternatives (Step-down facilities and hospice)	R12 867 PMF	<b>Pre-authorisation</b> required prior to treatment. Excludes frail care facilities.
Specialised Radiology	R11 160 PB and R15 000 PMF	<b>Pre-authorisation</b> required. In-and-Out of hospital MRI, CT Scans, etc.
In-hospital Dentistry	Benefit for general anaesthetic for patients under the age of 12 years and impacted wisdom teeth.	<b>Pre-authorisation</b> required.
Prosthesis	Prescribed Minimum Benefits	<b>Pre-authorisation</b> required prior to admission.
Maxillofacial surgery	Covered at 100% of the Agreed Rate and limited to Prescribed Minimum Benefit conditions only and subject to pre-authorisation.	Surgery must be performed at a DSP hospital. Limited to R19 000 per family per annum.

### MAJOR MEDICAL BENEFITS

CATEGORY	LIMIT	Benefit Parameters
GP Visits	8 consultations per beneficiary	<b>Authorisation</b> required after the 8th consultation.
Casualty	1 visit per dependant, or 2 visits per family per annum at any registered emergency medical facility. R1 230 per event.	Paid at cost, including the consultation and any related accounts such as X-rays, blood tests and medicine, up to a total limit.
Specialist Benefit	R4 000 PB	<b>Pre-authorisation</b> required.
Flu Injections	One flu injection per dependant per annum	At a network healthcare provider or pharmacy.

**PB = Per Beneficiary    PMF = Per Member Family    PMB = Prescribed Minimum Benefits**

# SHUTTLE

## 2025 Benefits & Contributions

### DAY-TO-DAY BENEFITS

CATEGORY	LIMIT	Benefit Parameters
<b>Acute Medicine</b>	Unlimited - Prescribed by network GP. Medication is paid in accordance with a medication formulary	R350 per dependant. Up to a maximum of R120 per event, with a maximum of three (3) events per year.
<b>Contraceptives</b>	R2 210 PMF.	Limited to R170 script limit PMF.
<b>Chronic Medication</b>	Unlimited and covered at 100% of the Chronic Disease List (CDL)	Subject to <b>pre-authorisation</b> formulary and managed care protocols.
<b>HIV/AIDS</b>	Unlimited	Subject to managed care protocols.
<b>Dentistry - General</b>	Unlimited through Primary Care Network	Subject to PC network approved dental codes, codes available on the Suremed website.
<b>Dentistry - Advanced</b>	Includes 1 set of acrylic dentures PMF per 24-month cycle, paid at 80% of scheme rates.	Subject to PC network providers.
<b>Optical</b>	Paid at 100% scheme rates through Primary Care Network optical provider.	1 Eye test PB per year. 1 pair of spectacles PB per 24-month cycle. Lenses limited to R2 500 PB. Frames valued at R840. Contact lenses - no benefit.
<b>Basic Radiology</b>	Unlimited referred from network provider.	Black and white X-rays and soft tissue ultrasounds are covered at 100% of the scheme rate.
<b>Pathology</b>	Unlimited	Covered at 100% of scheme rates. Subject to PC network approved pathology codes.
<b>Maternity Benefit</b>	<b>Includes cover for:</b> <ul style="list-style-type: none"> <li>- Up to eight visits to a gynaecologist, GP or midwife</li> <li>- Antenatal vitamins up to R120 per month for nine months</li> <li>- Two 2D ultrasound scans per pregnancy</li> <li>- Basket of blood tests</li> <li>- Delivery in a Netcare hospital</li> <li>- One six-week post-natal consultation</li> </ul>	Benefits are available upon registration into the Maternity Programme. <b>Pre-authorisation</b> is required through MomentumTYB.

At Suremed Health our focus is on providing our members with clinical and financial solutions to ensure that you receive the most efficient and cost effective medical care possible. To make the task of clearly understanding the procedures and benefits as easy as possible we have selected a number of very important pieces of information which you should read through and keep on hand for easy reference.

If there is any aspect you do not understand please refer to your broker or to the Scheme's administrators. We would like to ensure that your association with the Scheme is a long, healthy and pleasant experience.

#### Complaints and Disputes

Members should inform the Scheme at [info@suremedhealth.co.za](mailto:info@suremedhealth.co.za) or the scheme's administrator, [escalations@suremedhealth.co.za](mailto:escalations@suremedhealth.co.za) in writing of any complaints or disputes. Members may also report any dispute with the Scheme to the Council for Medical Schemes at: share call 0861 123 267, email [complaints@medicalschemes.com](mailto:complaints@medicalschemes.com), [www.medicalschemes.com](http://www.medicalschemes.com) or at their postal address: Block, Eco Glades 2 Office Park, 420 Witch-Hazel Street, Centurion, 0157.

### CONTRIBUTIONS 2025

Monthly Income	Principal Member	Adult Dependant	Child Dependant
<b>R0 - R9 000</b>	<b>R1 265</b>	<b>R1 265</b>	<b>R675</b>
<b>R9 001 - R13 000</b>	<b>R1 660</b>	<b>R1 660</b>	<b>R865</b>
<b>R13 001 - R17 000</b>	<b>R2 390</b>	<b>R2 390</b>	<b>R1 225</b>
<b>R17 001 - R30 000</b>	<b>R2 545</b>	<b>R2 545</b>	<b>R1 290</b>
<b>R30 000+</b>	<b>R2 710</b>	<b>R2 710</b>	<b>R1 390</b>